The International Code of Conduct Association

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About

- The International Code of Conduct for Private Security Providers’ Association (ICoCA) is a multi-stakeholder initiative established in 2013 as a Swiss non-profit association.
- The purpose of the ICoCA Association is to promote, govern and oversee implementation of the International Code of Conduct, thereby promoting the responsible provision of security services and respect for human rights and national and international law in accordance with the Code.
About

- Multi-stakeholder:
  - Government (7 - Switzerland, Australia, UK, US, Norway, Canada, Sweden)
  - Private Security Industry (93)
  - Civil Society (26)
  - Observers (30)

- Of the Association’s 93 PSC Members, 51 are operating on land; 16 Members have maritime-based operations and 26 both maritime and land-based operations.
An Integrated Approach

Certification
Assessment of company’s systems and policies in line with Code (Art.11)

Monitoring
Compliance with the Code based on IHrL methodologies, field & remote (Art. 12)

Complaints
Existence of effective grievance mechanism, and remedy (Art. 13)

ICoCA Oversight and Support

• Responsible PSCs
• Higher Standards
• Respect for IHrL
• Client Recognition
The Approach in Practice

<table>
<thead>
<tr>
<th></th>
<th>East Africa</th>
<th>Nigeria</th>
<th>Iraq</th>
<th>Amman</th>
<th>Total</th>
</tr>
</thead>
<tbody>
<tr>
<td>Member PSCs</td>
<td>3</td>
<td>5</td>
<td>8</td>
<td>0</td>
<td>16</td>
</tr>
<tr>
<td>CSOs/IOs/NGOs/media</td>
<td>6</td>
<td>17</td>
<td>20</td>
<td>14</td>
<td>57</td>
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<tr>
<td>Diplomatic representatives</td>
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<td>5</td>
<td>7</td>
<td>0</td>
<td>13</td>
</tr>
<tr>
<td>Government representatives (local and national)</td>
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<td>5</td>
<td>3</td>
<td>0</td>
<td>8</td>
</tr>
<tr>
<td>Corporate clients</td>
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<td>9</td>
<td>3</td>
<td>0</td>
<td>13</td>
</tr>
<tr>
<td>Other stakeholders or clients (NGO)</td>
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<td>2</td>
<td>2</td>
<td>5</td>
<td>9</td>
</tr>
<tr>
<td>Total</td>
<td>11</td>
<td>45</td>
<td>44</td>
<td>19</td>
<td>119</td>
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</tbody>
</table>

- 16 Member companies engaged
- 8 Member companies reviewed
- 134 personnel interviewed
Guidance on Company Grievance Mechanisms

• Manual on Company Grievance Mechanisms

• Interpretative Guidance on Company Grievance Mechanisms
The ‘Corporate Environment’

Given the variety and diversity of PSC clients, security associations and commercial organisations, what leverage can be harnessed by the Association to create the necessary corporate and commercial culture to raise standards within the PSC industry? How does the Association achieve the right balance between the ‘carrot’ and the ‘stick’ approaches to demonstrate to Public and Corporate PSC clients alike the potential added value of ICoCA in procurement policies?
Additional areas of operation which are not displayed in the graph below (only one Member Company indicated that they are operating there) are: Brazil, Burkina Faso, Burundi, Central African Republic, Chad, Chile, Comoros, Côte d’Ivoire, Ecuador, Gabon, Georgia, Honduras, Indonesia, Italy, Lebanon, Liberia, Madagascar, Maldives, Malta, Mauritania, Mauritius, Morocco, Mozambique, Myanmar, Nepal, Netherlands, New Caledonia, New Zealand, Palestine, Panama, Peru, Philippines, Poland, Saint Barthélemy, Syria, Sweden, Switzerland, Trinidad, Uganda, Zambia.
Correlation with MDF and VPIs

- Of the +/- 82 ‘Operating Countries’, only +/- 25% are Montreux Document Signatories.

- Of the +/- 45 ‘HQ Locations’, 42 % are Montreux Document Signatories.

- 7/10 VPI Countries are both ‘Operating Countries ’ as well as ‘HQ Locations’. 
Main clients of ICoCA PSC Members

Note: the majority of PSC Members based in the US are contracted by the US Government whereas the UK based PSC Members are mainly contracted by corporate clients. PSC Members based in Cyprus seem to be contracted by maritime corporate clients and the United Arab Emirates based PSCs have a more land-based corporate clientele.
Joint Responsibilities

**Governments**
- Regulation
- Funding
- ICoCA Membership

**Clients & Industry**
- Procurement Policies
- Complementarity
- ICoCa Observer

**PSC Members**
- Best Practices
- Compliance
- ICoCA Certification

**Civil Society**
- Engagement
- Monitoring
- ICoCA Membership